



Important internal numbers

Village manager
7003
Receipt
7001 and 7002
Maintenance
team
1128
Security
6363 and 1126
Care center
7020 and 1130
Sister Ina
7025
Laundry
7021
Clinic Andrea
1127
Hair salon
7019
Beauty salon
7005
Coffee shop
7029

external Nos

Ambulance
086 108 6911
Village sister
(emergency)
076 2123412
Maintenance
team
064 812 0093
Fire department
071 409 9254
Metro police
012 358 7095
SAPS Sinoville
012 543 8800
Dr. Venter
066 152 9552
Kitchen
012 000 4439
Care center
012 000 4438
Or Emergency
060 326 2659 Ina
KLB electric
071 194 2153
Vdm Plumber
071 194 2153
Best Plumbers
012 453 1760

THE CARE SERVICES IN THE VILLAGE AND CARE CENTRE

ProCare is responsible for the Care Services in the Village and the Care Centre.

The Company is used for the following reasons.

HR and the Legal Requirements are managed by them.

They only use trained staff (as required by DEPARTMENT OF SOCIAL DEVELOPMENT).

All staff have Professional Indemnity.

The Registered Nurse Manages the Care at homes.

Regular Assessments are done, and Nursing Care Plans are used to adapt to the needs of the resident.

According to protocol, the sisters carry out an Assessment which indicates whether the person concerned can live independently or not. Compassionate negotiations with the Children and/or family follow after assessment as and when required. The best possible solution for the person is always put first.

It is totally unacceptable for residents to interfere and make false allegations against ProCare or the village.

We strongly appeal to our residents to refrain from this.

If you or your family use a Caregiver of your own choice (domestic workers or outside company), your family/yourself/the Outside Company is responsible for your total care as well as for all incidents/losses that may occur in your unit. Therefore, your family/yourself will be expected to complete the necessary Indemnity documents from Bougainvilla and ProCare.

ProCare will respond to all "emergencies" as before. However, a service fee will be charged for which you will be held liable.

It has recently happened on several occasions that residents have become involved in incidents in the village (not only with care services). This is not acceptable, because false information is being spread, which creates a negativity among the residents. In some cases, interferences by residents were made at the expense of the person.

The rumors that ProCare and the HOA evict residents who cannot afford the rates of the Care Center or services of ProCare are untrue.

According to protocol, the sisters carry out an Assessment which indicates whether or not the relevant resident can live independently and self-sufficiently. This is followed with talks to the Children and/or family to find the best possible solution. The best possible solution for the person is always put first. (the Assessment instruments used are those prescribed by the DEPARTMENT OF SOCIAL DEVELOPMENT).

We want to make a serious request that our residents do not get involved. You are welcome to contact the Board, SR Andrea or SR Ina if you have any questions. If you have any complaints, you can submit them in writing to the Board/reception or the sisters.

IRRIGATION BOREHOLE

Irrigation has now been installed from Ronald Park all along the eastern border, Kiepersol park (bowling area) and then all along the Northern border and municipal sidewalk and along the western boundary wall to between house 75 and 104.

Please use municipal water as little as possible (for human consumption only) once you are within reach of borehole water.

Borehole water taps are GREEN. If you are anywhere near a green tap, please only use borehole water for your garden. Get long garden hoses, if possible, or connect garden hoses so your neighbors who can then also share the borehole water. This will be the only way to get your garden looking good with the restrictions currently in place.

We anticipate that the next budget will make provision to extend the system to area 1, East of the canal.

Remember that there is a serious water problem in Gauteng (Pretoria included).

KEYS

As has been repeated several times, and is part of the village's rules, you must hand in a key (the current one) to your front door/security gate at the care center. There it is SAFELY kept for emergencies.

It still happens that we have to break into a unit in a case of emergency.

In a recent case where a key was available, still no access could be gained. The door was locked from the inside with the key in the lock. We still had to break in. Please be aware!

Break-in costs are for your account and emergency services reach are delayed.

GARBAGE

A friendly request to all our residents. Please put your garbage bags outside the night BEFORE they are removed. It really looks awful when bags are lying around the village for days. Your cooperation will be appreciated.

SNUFFELHOEKIE

Shop hours are on the notice board and are also indicated weekly on our program.

Bring all your items that you've been saving for a rainy day but haven't used in years.

It is sold and the proceeds will be used for charity within our village under the supervision of a social worker.

VILLA NEWS

That's the name chosen for our new newspaper.

The newspaper will not replace the Bulletin.

The newspaper will contain news clips on social affairs, weddings, photos, birthdays, marriages, wedding anniversaries, games, humor, stories, life stories, poems, crosswords, word searches, sudokus, deaths, new movers, wisdoms, advertisements etc.

Next edition more details about this new exciting development in our village.

First issue mid/end of November with BIG news.

In the meantime, a big thank you to everyone involved!!!!!!!!!!!!!!

Support, Our coffee shop, our Tuesday market, our hair salon, our bowling, our basket dances, our dining hall, our barbecue facilities, our monthly markets, our exhibitors, our care centre, our beauty salon, our cheese and wine functions, our soup and sherry evenings, our guest artist evenings, our church services, our library, our bible studies, our card games, our chair exercises, our bingo, our festivals, our rummy club, our garden services, our weekend pancake sales, our darts, our table tennis, our cleaning services, our home care, our medicine administration, our clinic, our kiosk, our line dancing, our gym, our Dr, our village sister, our laundry, our street barbecues, our facebook, our informant OUR BOUGAINVILLA RETIREMENT VILLAGE!!!

JB